

Error "MFC42.dll could not be opened.." while installing or updating ABELDent

Summary:

Details on how to remedy the MFC24.dll error while installing or updating ABELDent.

Error Message:



If the following error appears, follow the steps below to run the executable in Windows 8 compatibility to fix the error.

Steps:

- 1. **Navigate to** the server where the **setupa.exe** file is located (example: \\server\bin\setupa.exe where "server" is the name of the server
- 2. **Right-click Setupa.exe** and click **properties** tab The properties tab appears:

| | General | Compatibility | Security | Details | Previous Versions | |
|---------|-----------------------|-------------------------------------|-----------------------------|-----------------|-------------------|--|
| | If this p try runn | rogram isn't wo ing the compat | | | | |
| | Run | compatibility tr | oubleshoo | ter | | |
| - | How do | l choose com | patibility se | ttings mar | nually? | |
| - 1 | Comp | batibility mode un this program | in compat | ibility mod | e for: | |
| | Win | dows XP (Servi | ce Pack 2 |) | \sim | |
| | Settin | ngs educed color m | ode | | | |
| | 8-bit | (256) color | ž | | | |
| | | un in 640 x 480 isable fullscree |) screen re n optimizati | solution ons | | |
| | R | un this program | as an adn | ninistrator | | |
| | | Change high | DPI setting | s | | |
| upa.exe | | | | | | |
| - | • | Change setting | s for all use | irs | | |

3. Select Run this program in compatibility mode for:

4. Select **Windows 8** from the drop-down

| | General Compatibility Security Details Previous Versions | |
|----------|--|--|
| | If this program isn't working correctly on this version of Windows, try running the compatibility troubleshooter. | |
| | Run compatibility troubleshooter | |
| | How do I choose compatibility settings manually? | |
| | Compatibility mode Run this program in compatibility mode for: | |
| | Windows 8 ~ | |
| | Settings Reduced color mode 8-bit (256) color | |
| | Run in 640 x 480 screen resolution Disable fullscreen optimizations Run this program as an administrator | |
| | Change high DPI settings | |
| setupa.e | exe | |
| | Change settings for all users | |

- 5. **Click OK** to close the Properties window
- 6. Run Setupa.exe again

Note: This same procedure is applicable when installing or updating ABELDent from the MyABEL 14.5.6 Setup File.