

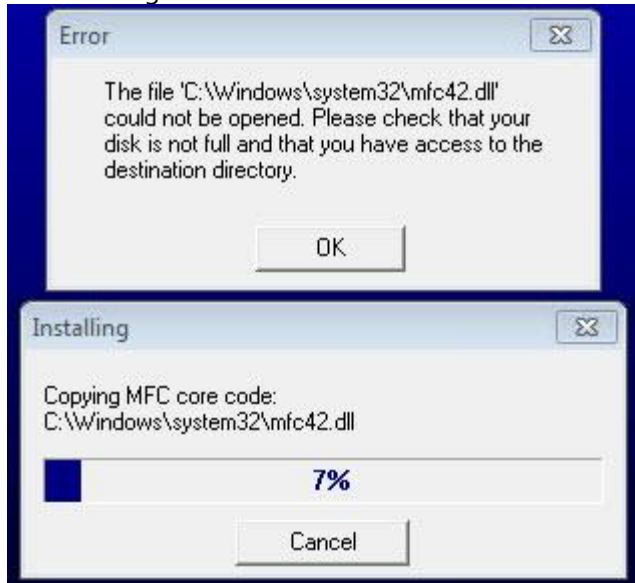


Error “MFC42.dll could not be opened..” while installing or updating ABELDent

**Summary:**

Details on how to remedy the MFC24.dll error while installing or updating ABELDent.

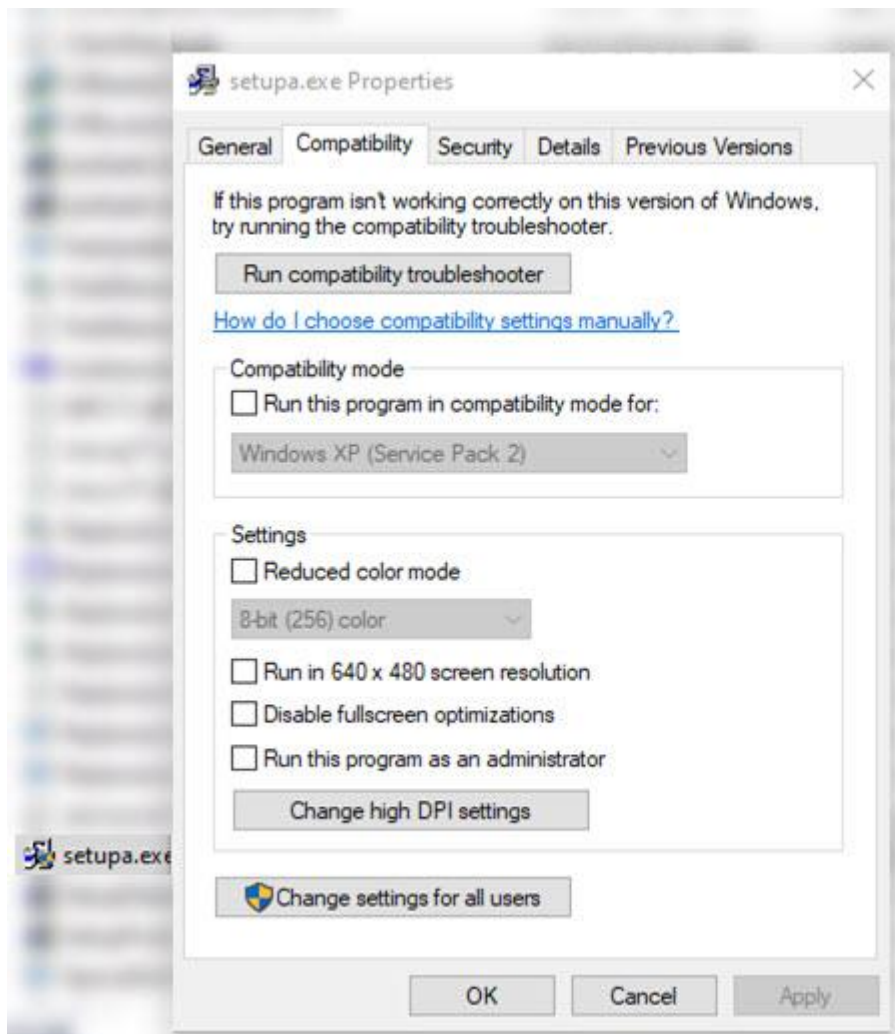
Error Message:



If the following error appears, follow the steps below to run the executable in Windows 8 compatibility to fix the error.

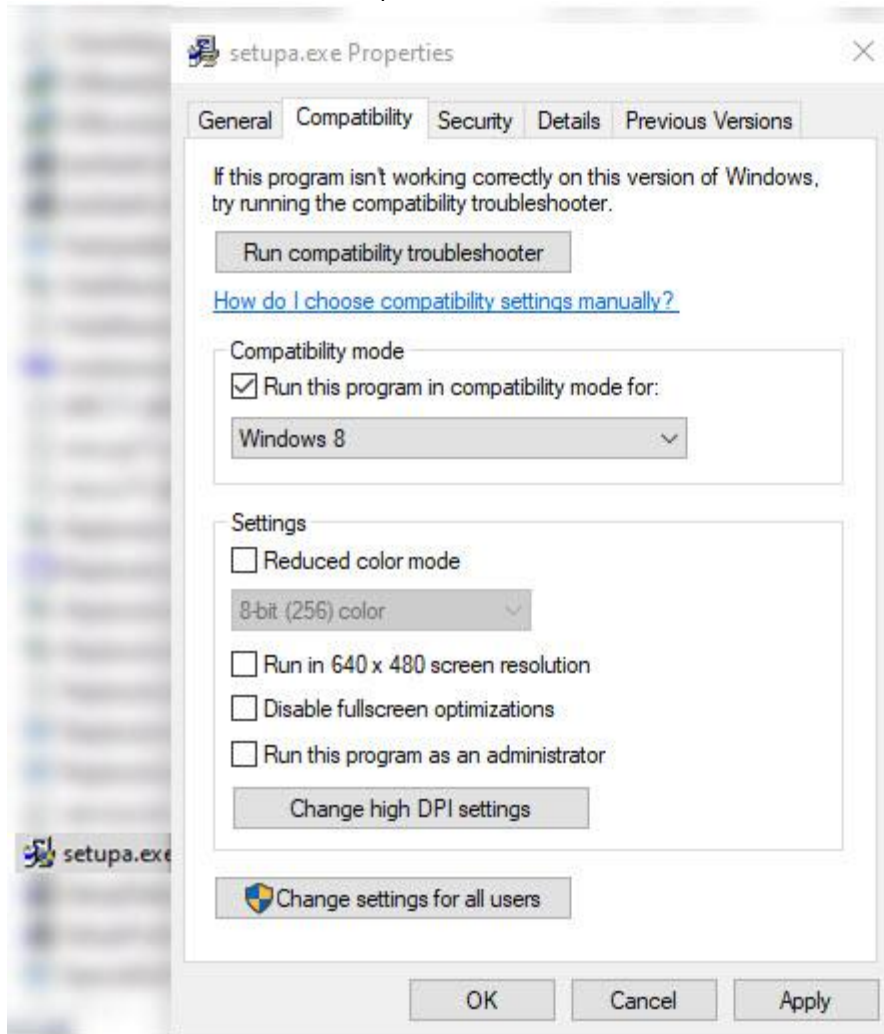
Steps:

1. **Navigate to** the server where the **setupa.exe** file is located (example: \\server\bin\setupa.exe where “server” is the name of the server)
2. **Right-click Setupa.exe** and click **properties** tab  
The properties tab appears:



3. Select **Run this program in compatibility mode for:**

4. Select **Windows 8** from the drop-down



5. **Click OK** to close the Properties window
6. **Run Setupa.exe** again

*Note: This same procedure is applicable when installing or updating ABELDent from the MyABEL 14.5.6 Setup File.*